Sinem Ozkaya

Product Designer | AI Experiences + Platforms

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experience

Senior UX Designer | Microsoft

Dec 2024 - Present

→ Led product and experience strategy for Copilot Chat in SharePoint, shaping end-to-end AI experiences across 12 shipped workstreams and three pillars, spanning content input, structured responses, actions, quality, and continuity.

→ Established a scalable AI interaction system, turning recurring UX challenges into reusable frameworks and patterns for human-in-the-loop decisions, structured responses, progress, status, and execution transparency, creating shared foundations for design and engineering.

→ Scaled design impact beyond the core product team through platform leadership, establishing reusable frameworks, design guidance, office hours, and review practices that enabled pattern reuse across SharePoint, OneDrive, Lists, and other SharePoint AI workstreams.

→ Drove cross-product and design-system alignment with the broader Microsoft Copilot ecosystem, influencing shared interaction patterns while defining where experiences should converge and where SharePoint-specific workflows required differentiated solutions.

→ Pioneered an AI-enabled design-to-code workflow, expanding how designers contribute to product development by moving from static specifications toward rapid prototyping, validation, implementation and closer collaboration with engineering.

Designer II | Microsoft

Jan 2023 - Dec 2024

→ Led end-to-end product design for custom AI agent experiences across SharePoint and Microsoft Teams, defining interaction models across individual and collaborative use cases.

→ Defined permission-aware patterns for agent discovery, sharing, and use across complex enterprise contexts.

→ Brought organizational knowledge into Microsoft Teams through contextual chat and channel experiences, designing discovery and first-run journeys for licensed and unlicensed users.

Designer | Microsoft (via Kforce)

May 2021 - Dec 2022

→ Designed 30+ third-party app integrations for Microsoft Teams across collaboration and task-management experiences.

→ Led the UX redesign of the Teams App Store, simplifying app discovery and helping users understand and evaluate different application types.

→ Created reusable interaction patterns for apps, extensions, and automated experiences across a complex partner ecosystem.

Designer | Ouva Health

Jan 2021 - May 2021

→ Designed AI-powered monitoring dashboards and connected multi-device workflows, translating complex healthcare and technical requirements into clear, accessible experiences for clinical staff.

Architectural Designer | ViroMed Healthcare

Sep 2010 - May 2015

→ Led healthcare architecture and brand-experience projects focused on improving patient and visitor journeys.

community

Design Mentor | ADPList

2025 - Present

→ Mentored designers across 30+ sessions on ADPList, supporting portfolio development, career growth, and interview preparation.

awards

SharePoint agents as voicemail

DemoFest Jury's Choice & People's Choice Awards • 2025

Viva Topics where you work

Best Tech Advancement Award • 2023

education

Springboard | UI/UX Design

2020

Bilkent University | Architecture and Urban Design

2010

skills

Conversational AI
AI Interaction Design
Human-in-the-Loop Systems
AI Trust, Transparency & Control
Context & Permission-Aware UX
Platform & Ecosystem Design
Design Systems
Product Strategy
Systems Thinking
Cross-Org Leadership